

# TITANIA

## SURVEY

We plan to reopen Titania Women's and Guest Bar, late of Charing Cross Road, at our new site of 118 Holloway Road; it is near Highbury and Islington roundabout. To enable us to sell alcohol we are legally required to possess a premises license. We have applied for the license and have a hearing in June. There are however objections from local residents, they fear that the venue will create a noise issue, in connection with this application we should be obliged if you would please, help us by answering the following questions. Please circle your answer

What age range do you fall into

18-25

26-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

Name

Email

This will not be disclosed to any third party

Thank you for your help

Order Ref: 

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18-25

26-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and/or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

*n/c.*

Name



Email

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Thank you for your help

*[Signature]*

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Yes

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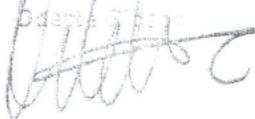
If you use your own motor vehicle where would you normally park?

Name:

Email:

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35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

Name

Email

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We plan to reopen Titania Women's and Guest Bar, late of Charing Cross Road, at our new site of 223 Holloway Road; it is near Highbury and Islington roundabout. To enable us to sell alcohol we are legally required to possess a premises license. We have applied for the license and have a hearing in June. There are however objections from local residents, they fear that the venue will create a noise issue, in connection with this application we should be obliged if you could please, help us by answering the following questions. Please circle your answer

What age range do you fall into

18-25

26-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

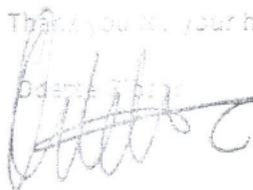
If you use your own motor vehicle where would you normally park?

Name: 

Email address: 

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# TITANIA

## SURVEY

We plan to reopen Titania Women's and Guest Bar, late of Charing Cross Road, at our new site of 115 Holloway Road; it is near Highbury and Islington roundabout. To enable us to sell alcohol we are legally required to possess a premises license. We have applied for the license and have a hearing in June. There are however objections from local residents, they fear that the venue will create a noise issue, in connection with this application we should be obliged if you would please, help us by answering the following questions. Please circle your answer

What age range do you fall into

18-25

26-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

Name...

Email address.....

This will not be disclosed to any third party

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What age range do you fall into

18-25

26-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

Name

Email

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What age range do you fall into

18-25

26-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

Name:

Email:

This will

Thank you for your help

Deena Gibson



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What age range do you fall into

18-25

26-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

Name

Email

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Thank you for your help

Oliver Green



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By own or a friend's motor vehicle

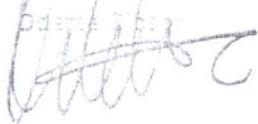
If you use your own motor vehicle where would you normally park?

Name

Email Address

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Thank you for your help



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What age range do you fall into

18-25

26-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

DROP OFF

Name

Email

This will not be disclosed to any third party

Thank you for your help

*[Handwritten signature]*

# TITANIA

## SURVEY

We plan to reopen Titania Women's and Guest Bar, late of Charing Cross Road, at our new site of 103 Holloway Road; it is near Highbury and Islington roundabout. To enable us to sell alcohol we are legally required to possess a premises license. We have applied for the license and have a hearing in June. There are however objections from local residents, they fear that the venue will create a noise issue, in connection with this application we should be obliged if you would please, help us by answering the following questions. Please circle your answer

What age range do you fall into

18-25

26-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and/or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

Name

Email

This will not be disclosed to any third party

Thank you for your help



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What age range do you fall into

18-25

26-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

DONT OWN A VEHICLE

Name

Email

This will not be disclosed to any third party

Thank you for your help

Deirdre Gibson



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What age range do you fall into

18-25

25-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

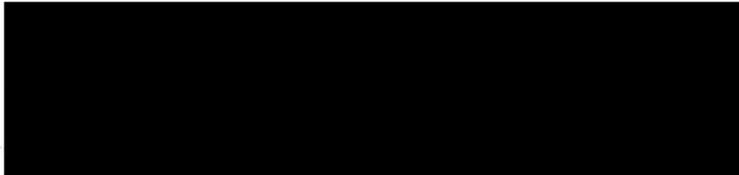
Tube and or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

Name: 

Email: 

This will not be disclosed to any third party

Thank you for your help



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## SURVEY

We plan to reopen Titania Women's and Guest Bar, late of Charing Cross Road, at our new site of 205 Holloway Road; it is near Highbury and Islington roundabout. To enable us to sell alcohol we are legally required to possess a premises license. We have applied for the license and have a hearing in June. There are however objections from local residents, they fear that the venue will create a noise issue, in connection with this application we should be obliged if you would please, help us by answering the following questions. Please circle your answer

What age range do you fall into

18-25

26-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

Name

Email

This info will be disclosed to any third party

Thank you for your help

Order Ref:

*[Handwritten signature]*

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What age range do you fall into

18-25

26-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and or Bus

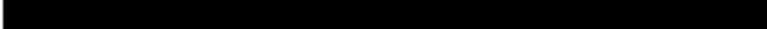
Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

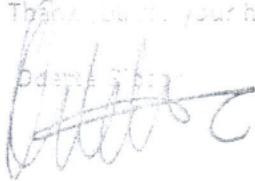
If you use your own motor vehicle where would you normally park?

Name: 

Email: 

This will not be disclosed to any third party

Thank you for your help



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What age range do you fall into

18-25

26-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and/or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

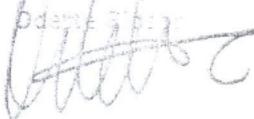
If you use your own motor vehicle where would you normally park?

Name:

Email:

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Thank you for your help



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What age range do you fall into 18-25

26-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

Name

Email

This will not be disclosed to any third party

Thank you for your help

Odette Taylor



# TITANIA

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We plan to reopen Titania Women's and Guest Bar, late of Charing Cross Road, at our new site of 215 Holloway Road; it is near Highbury and Islington roundabout. To enable us to sell alcohol we are legally required to possess a premises license. We have applied for the license and have a hearing in June. There are however objections from local residents, they fear that the venue will create a noise issue, in connection with this application we should be obliged if you would please, help us by answering the following questions. Please circle your answer

What age range do you fall into

18-25

26-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and/or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle, where would you normally park?

Name:

Email:

This information will not be disclosed to any third party

Thank you for your help

Odette Gibson



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18-25

26-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and/or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

N/A

Name.

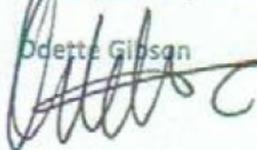
[Redacted Name]

Email address

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Thank you for your help

Deette Gibson



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What age range do you fall into 18-25

26-35 ✓

35+

Do you visit LGBT venues  Yes  No

How do you travel to and from those venues  Tube and or  Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

Name

Email

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Thank you for your help

Deette Gibson



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What age range do you fall into

18-25

26-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

N/A

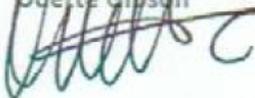
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18-25

26-35

35+

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and or Bus

Taxi

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By own or a friend's motor vehicle

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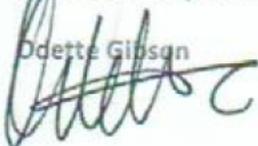
Name.....

Email add

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What age range do you fall into

18- 25

26 -35

35 +

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

N/A

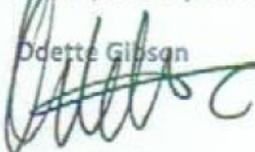
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What age range do you fall into 18- 25

26-35

35 +

Do you visit LGBT venues Yes No

How do you travel to and from those venues Tube and or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

N/A

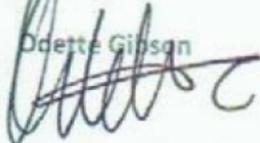
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Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

N/A

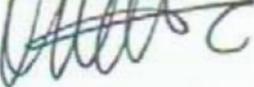
Name.....

Email address.....

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18- 25

26 -35

35 +

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

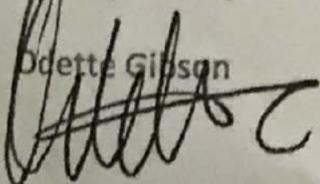
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What age range do you fall into

18- 25

26 -35

35 +

Do you visit LGBT venues

Yes

No

How do you travel to and from those venues

Tube and or Bus

Taxi

Private Hire Vehicle- UBER/mini cab

By own or a friend's motor vehicle

If you use your own motor vehicle where would you normally park?

LEAVE CAR AT HOME.

Name

Email

This will not be disclosed to any third party

Thank you for your help

Odette Gibson



# TITANIA

## SURVEY

We plan to reopen Titania Women's and Guest Bar, late of Charing Cross Road, at our new site of 113 Holloway Road; it is near Highbury and Islington roundabout. To enable us to sell alcohol, we are legally required to possess a premises license. We have applied for the license and have a hearing in June. There are however objections from local residents, they fear that the venue will create a noise issue, in connection with this application we should be obliged if you would please, help us by answering the following questions. Please circle your answer

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35 +

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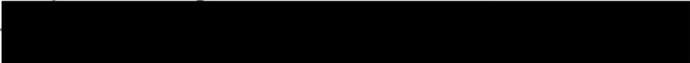
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Name: 

Email address.....

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*[Signature]*

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## Noise officer Response

From: Brothers, Anne  
 To: Hari, Jan; Kesbani, Mumtaz; Whitton, Daniel; Lane, Terrie  
 Subject: RE: Titania - 113 Holloway Rd - Additional Submissions  
 Date: 01 June 2017 15:40:21  
 Attachments: [image004.png](#)

Dear All

My comments will be based on the following analysis:

Para 3 5 – “members club in the area can reduce other anti-social behaviour” – any evidence for this? Wasn t Peoples a members club?

Para 4 6-10 The WHO guidelines are health based criteria based on research Points 4 6-10 are purely opinion that these levels are not achieved in many urban locations and hence should be disregarded There are no other criteria suggested to protect residents and their health or prevent sleep disturbance

Para 6 7 “Excessive noise breakout” – should be defined as in line with LBI Licensing guidance There are no quoted internal noise levels within the club, identification of possibly affected residential, or predicted noise levels within the affected residential Without any of this data and the previous history of noise complaints it is not possible to ascertain whether music levels within the club are viable and what mitigation measures would be required

7 1 Upgraded canopies? Will they comply with smoke free legislation?

7 2 55-60dB at 1m is too low for a robust assessment of people noise in a social environment such as a club Patrons are coming from a noisy environment and may be affected by temporary threshold shift of their hearing along with the effect of alcohol and potential Lombard (or “cocktail party”) effect of people raising their voices to make themselves heard in a noisy environment It is also an LAeq or effectively an average level that doesn t account for short duration shouts/loud laughs etc that lead to disturbance From a previous case we have used an LAmx value of 63dB at 10 m which equates to a level of 83dBA at 1m (i.e. a typical distance between two people in conversation) Typical conversation levels quoted in BS EN ISO 9921:2003 are in the table below:

**Table A.1 — Vocal effort of a male speaker and related A-weighted speech level (dB re 20 µPa) at 1 m in front of the mouth**

Vocal effort	$L_{S, A, 1 m}$ dB
Very loud	78
Loud	72
Raised	66
Normal	60
Relaxed	54

These values are LAeq The LAmx is typically 10-15dB above the LAeq – therefore the LAmx 83dBA predicted value would equate to an LAeq of 68-73dB and “raised”/“loud” voices

7 4 Figure of 30 patrons in courtyard used with 50% talking How would numbers be controlled to not exceed 30?

7 5 We regularly receive complaints about noise from smoking areas/shelters No information on layouts that will place patrons in close proximity or promote “hushed voices” or evidence that this is the case anyway

7 6 No background survey undertaken, no justification for estimated LA90 levels

7 7 No justification for 12dB figure for attenuation due to screening – common rule of thumb is 5dB for partial blocking of line of sight, 10dB for full blocking of line of sight Limited screening effect for upper storeys residential anyway

Calculation assumes 10m distance between people in courtyard and residential above commercial in Holloway Road – is this a valid assumption?

7 9 No valid background levels and therefore comparison with background is not valid

7 11 No consideration of noise from patrons leaving and shouting Also car horns?

7 13 LAmx near to or exceeding LAmx 45dB figure No figures produced for number of LAmx over the night time period i.e. 2300 until people have all left Quoted Griefahn figure dates back to 1990 before the WHO guidelines were published and is not referred to in any UK noise guidance and should be disregarded

I have also surveyed that part of Holloway Road today and gleaned information about extractions systems in the vicinity and they are all turned off by 23 00 Therefore the use of the rear yard area will be a noise issue

Anne Brothers  
 Licensing Noise Liaison Officer  
 Pollution Team  
 Public Protection Division  
 222 Upper Street  
 London N1 1XR  
 Tel: 020 7527 3047  
 Alternative contact: Noise Support Team: 020 7527 7272

[www.islington.gov.uk](http://www.islington.gov.uk)

How to get here:

http: [www.islington.gov.uk/contact/visitingoffices/222upperst.asp](http://www.islington.gov.uk/contact/visitingoffices/222upperst.asp)

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[Redacted]

[Redacted]

[Redacted]

## Response Submitted from Rep 5

**From:** [REDACTED]  
**To:** [Whitton, Daniel](#)  
**Subject:** Last minute report  
**Date:** 31 May 2017 18:11:12  
**Attachments:** [REDACTED]

---

Dear Dan,

It is disappointing to see that a report, commissioned by the applicants by *big sky acoustics*, has been submitted at the eleventh hour, only the day before the license hearing. Why is it being allowed when it is a month past the deadline we were given for submissions? They have clearly cobbled together something in the face of big opposition from residents.

Regardless, this report doesn't change anything in our objections. The application still contravenes the Council's own licensing objections, predominantly because it is located in a cumulative impact zone.

With all due respect, the theoretical noise equation is complete nonsense and bears no relation to what happens in real life and historically what has happened at that venue location. The equation accounts for 30 people talking in the back garden, not 30 drunk people shouting! Residents in all the neighbouring areas submitted reams of written and photographic evidence over several years, proving that the location 113, Holloway Road, creates cumulative impact on local residents. Inevitably, large volumes of people will, regardless of any traffic noise. This is why the previous club lost its license. Our evidence proved that noise outside the club severely affected residents – both at the back of the club, the front, and on surrounding streets (where there is still no mention of dispersal policy and the impact on sleeping residents). The last club was members only also, and it still created cumulative impact. A 150 people capacity club, serving alcohol all day 7 days a week, is going to create additional impact, and it is ridiculous to try to prove with an equation in one scenario that it won't.

Did Mr Vivian undertake the noise report at 2.30am in the morning? Did he get a group of very drunk people together, shouting in the back garden and measure the noise levels then? Eloise Walduck a resident whose house backed on to the club, reported noise problems to the Council from that courtyard smoking area. Did Mr Vivian stand outside the front and measure the impact of large groups of people leaving in the middle of the night being picked up by several cabs? Our side road is extremely quiet, so people on our street, and getting into cabs, at the early hours of the morning cause disruption - completely contradicting Mr Vivian's assertion on page 10 *"the noise arising from car doors are not likely to generate any loss of amenity ...."*.

Noise problems caused historically at that venue from a variety of sources is in residents' written evidence. Further, myself and Phillipa Thomas both also testified in court, about these issues.

In the license application, we don't recall that there was any mention of the garden being proposed as an over-flow for the club. So why has this appeared in this report?

This report just underlines how flimsy the original license application is.

Moreover, on page 3 it states that *"it is not a music-led and alcohol-led public bar"*. If this is not

an alcohol led club then why are the applicants seeking a license to serve alcohol from 10am until 2am 5 night a week (with no food) and from 10am until mid-night on the other two nights?

I trust that our objection to this report will also be included in tomorrow's bundle at the license hearing? If this report from big sky acoustics is being included, then it is only fair that this rebuttal email is also included.

Thanks very much

Best wishes

[Redacted]  
Chair, Furlong Road Residents Association  
[Redacted]

[Redacted]  
[Redacted]

[Redacted]

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[Redacted]  
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[Redacted]  
[Redacted]  
[Redacted]

[Redacted]

**From:** [REDACTED]  
**To:** [Whitton, Daniel](mailto:Whitton.Daniel)  
**Cc:** [Poole, Gary](mailto:Poole.Gary)  
**Subject:** FW: Notice of Hearing - Premises Licence Application - Titania, 113 Holloway Road, London, N7 8LT  
**Date:** 01 June 2017 10:01:35  
**Attachments:** [Letter of Support - Titania - May 2017.pdf](#)  
[ATT00001.htm](#)

---

Dear Dan,

Thank you very much for sending us this last minute letter from Ms Lame.

The clientele is completely irrelevant to our objection and I think the Night Czar needs to educate herself about cumulative impact zones, licensing policy and local history before supporting any random night time license application.

Islington does not suffer from a lack of night life. Nor is it in need of "cultural regeneration". I would love to know what the cost is of this £26.3bn economy, to local taxpayers, the council, police, NHS and to our quality of life! Without being a broken record, the cumulative impact zone in which 113, Holloway Road is located, is there for good reason.

As I have said before, Titania operated in Soho under normal pub hours before, does not have a track record of 2.30am closing times and is cheekily demanding an alcohol-led, late license in a location that blighted the quality of life for residents for years. There is zero regard for residents in the application and I am deeply offended by the applicants' assertion that there is. Their approach is not winning any friends!

It is therefore not remotely unreasonable for residents to vehemently object to this application.

If this letter is to be included in tonight's bundle, then I hope that this comment is also.

Thanks so much for your assistance

Kind regards, [REDACTED]

Begin forwarded message:

**From:** "Whitton, Daniel" <[Daniel.Whitton@islington.gov.uk](mailto:Daniel.Whitton@islington.gov.uk)>  
**Date:** 31 May 2017 at 17:19:20 BST  
**To:** "Whitton, Daniel" <[Daniel.Whitton@islington.gov.uk](mailto:Daniel.Whitton@islington.gov.uk)>  
**Subject:** RE: Notice of Hearing - Premises Licence Application - Titania, 113 Holloway Road, London, N7 8LT

Dear All

I am writing to advise that I have also been forwarded the attached letter of support in relation to the new premises licence application. The applicant will be referring to this letter during tomorrow's Committee meeting.

Best regards,

**From:** [REDACTED]  
**To:** [Whitton, Daniel; Licensing](#)  
**Cc:** [Poole, Gary; emilythornberrymp@parliament.uk](#); [REDACTED]  
**Subject:** Notice of Hearing - Premises Licence Application - Titania, 113 Holloway Road, London, N7 8LT  
**Date:** 31 May 2017 20:30:18

---

Dear Dan

I appreciate you sending us the two letters in support of the above application.

We should hardly be surprised about yet another last minute, slipped-under-the wire intervention, given the furtive nature of the original application (posted on a door days before a holiday, with no other notification), then the disingenuous meeting held with residents where a much more limited application was suggested, followed by the licensing meeting *during* a holiday period which we weren't informed about until several weeks after the date was set. And of course, had anyone written to *oppose* this application almost a month after the deadline, the licensing committee would have rejected it. You will recall rejecting a previous letter of mine on another application because it was received the day after the deadline.

On the assumption that you sent us these letters because you are in fact going to consider them, here is my response.

Big Sky Acoustics

I think the following paragraph from their report sums up exactly what was commissioned here.

- It is also a consideration that a bona-fide members club in the area can reduce other anti-social behaviour, litter and crime as the operation of the club seeks to eliminate this type of activity from the immediate area outside the premises for the benefit and safety of their own members and employees.

Big Sky Acoustics seems blissfully unaware that the People's

Social Club at those premises was also a "bona-fide members club" and actively *generated* anti-social behaviour, litter and crime. This report was not commissioned to give an independent view of the noise impact of a club opening until 2am. It was commissioned to soft soap the Licensing Committee into believing that somehow there would be no noise impact at all.

The idea that a club serving alcohol all day and into the small hours is not primarily alcohol driven is farcical. Particularly when the licensee told us it wouldn't be viable if she couldn't serve alcohol until 2am. The report also focuses purely on "the immediate area outside the premises". Well we don't live in the immediate area outside the premises. We live in the streets that people tend to park in when they go to and from the premises, and those streets are normally very quiet. The following conclusion can only have been written by someone with absolutely no experience of living near a busy nightclub:

- To summarise, the noise arising from car doors are not likely to generate any loss of amenity even if there were a flat directly above the car door being slammed at first floor level with clear line of sight and with a window open. The reality is this noise source is substantially masked by the existing noise levels in the street. (7.14)

Such a relief to know that all those weekend nights being woken by revellers returning to their cars, over years and years was not a problem at all in fact. Phew.

The change in noise level caused by people leaving a club that serves alcohol until two in the morning is not "incremental". It is, as we have found to our cost over many years, hugely disruptive.

Which brings me to the next point. I appreciate that the applicant is keen to "promote good relationships with...residential neighbours" (4.11). Unfortunately there is little evidence of that so far given the fact that she completely ignored the concerns put to her at the meeting with residents and then submitted an application for serving alcohol that was even more antisocial than the one she said she would submit. And of course, if she gets the license and there is disruption,

the onus will be on us residents to somehow prove that her club is to blame; taking notes, tracking clubgoers, proving their link to the club, calling the noise hotline etc etc etc.

The report is a blinkered, paid-for fantasy based on abstract statistics with apparently no real-world experience whatsoever.

Night Tsar

The letter from Amy Lamé is mostly irrelevant. If the applicant was trying to set up an LBGT museum I would be the first to welcome it. Unfortunately the application is for a venue where people can drink all day and on until 2.30 in the morning, in a cumulative impact zone.

I return to those words: Cumulative. Impact. Zone.

If the committee grants this license, can I ask what exactly such a zone is for?

Sincerely

[REDACTED]

[REDACTED]

.

**From:** [REDACTED]  
**To:** [Whitton.Daniel](mailto:Whitton.Daniel)  
**Cc:** [Poole.Gary; emilythornberrymp@parliament.uk](mailto:Poole.Gary;emilythornberrymp@parliament.uk)  
**Subject:** Mishandling of Notice of Hearing Premises Licence Application Titania, 113 Holloway Road, London, N7 8LT  
**Date:** 31 May 2017 19:18:22

---

Dear Daniel,

I am one of the residents who has objected to this application, and to the very late notice of a date for a hearing. I will copy this note to my councillor, Gary Poole, and the office of my MP Emily Thornberry, who have both been very responsive and very concerned about another club asking for a late night licence at 113 Holloway Road.

I have to make three points in relation to your emails today.

First, I feel this process is increasingly biased against residents who have lodged objections. Not only the initial failure to notify us of the application - which we noticed on the door of the premises ourselves. Not only the failure to tell us about a hearing until well over a fortnight after it was set, making it hard to represent ourselves. But now the one sided decision to let the applicant bring late submissions to the process, while keeping residents to the cutoff date in April. How is this NOT biased?

Again, I ask you to cancel this hearing for Titania until a later date, just to be fair.

Second, I would like it noted at Thursday's meeting please that at our residents meeting with the applicants back in January, the three of us from Crane Grove, Furlong Road and Highbury Gardens were all very welcoming to the idea of a club serving the LGBT community. This is simply NOT the issue. The issue is the applicants decision to apply for an alcohol licence until 0200 six days a week in an area which already has a problem with cumulative impact, and when the applicant's previous club was only open until midnight.

Third, if the acoustic consultant would like to try sleeping on my street at 0200 when it is completely and utterly quiet even on weekends, they will find that even a few car doors slamming, car radios on, and lively chatter from late night revellers will mean a broken night's sleep. I am strongly objecting to this once again becoming the pattern of life in these streets closest to 113 Holloway Road --- when it is completely unnecessary to grant this late night licence.

I trust you will add my email to submissions to be seen by councillors on the licensing committee. You apologised in our last exchange for the way this application has been handled. I am really frustrated that matters have just got worse.

Yours sincerely

[REDACTED]

Sent from my iPad

On 31 May 2017, at 17:19, Whitton, Daniel <[Daniel.Whitton@islington.gov.uk](mailto:Daniel.Whitton@islington.gov.uk)> wrote:

Dear All

**Suggested conditions of approval consistent with the operating schedule**

1. A minimum of 1 SIA licensed door supervisor shall be on duty at the premises on Friday and Saturday evenings from 20:00 until close of the premises.
2. The club will be membership only. A database of the names and addresses of members of the Club shall be kept on the premises at all times together with a book showing the names and dates of attendance of any guests introduced by members. Both the database and the book shall be produced on demand for inspection by the police or an authorised officer of the Council.
3. Means of entry to the venue will be by way of an electronic system linked to their membership. Members of the public will not be able to gain access off the street.
4. Any member causing anti-social behaviour or engaging in any criminal activities will be expelled from membership and entering the premises again.
5. An incident log shall be kept at the premises, and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
  - a. all crimes reported to the venue;
  - b. all ejections of patrons;
  - c. any complaints received concerning crime and disorder;
  - d. any incidents of disorder;
  - e. all seizures of drugs or offensive weapons;
  - f. any faults in the CCTV system, searching equipment or scanning equipment;
  - g. any refusal of the sale of alcohol; and
  - h. any visit by a relevant authority or emergency service.
6. As soon as possible, and in any event within 1 month from the grant of this licence, the premises shall join the local Pubwatch or other local crime reduction scheme approved by the police.
7. In relation to dispersing visitors or guests when the premises closes the licensee shall have the following practices and procedures in place to ensure they avoid undue disturbance or nuisance to neighbours:
  - a. Effective management of customer behaviour whilst on the premises;
  - b. Duty Management presence at front of house;
  - c. SIA trained Door Security Staff at night for dispersal;
  - d. Responsible drinking practices, e.g. small measures, properly trained staff, Challenge 21 policy;
  - e. Presence of Personal Licence Holders;
  - f. Appropriate signage at the exit points asking members to respect the neighbours and leave quietly;
  - g. Staff at exits to reinforce the message re leaving quietly;
  - h. Guidance for members regarding most appropriate pick up point for Uber taxis so that this is away from the main residential area;

- i. Any incidents of crime or disorder or nuisance are to be reported by the Duty Manager and will be investigated immediately;
  - j. The Designated Premises Supervisor shall ensure that the details of all complaints are recorded in the daily occurrence book and such complaints shall be investigated to see if there are ways to prevent the complaint from happening;
  - k. The licence holder will not tolerate departing customers congregating outside of the premises and they will be asked to move on quickly and quietly by the external marshal;
  - l. Any bad behaviour by a member or her guest either inside the premises or outside will result in expulsion from club membership and the withdrawal of entitlement to enter the club again;
  - m. All members and their guests leaving will primarily be directed toward the Highbury and Islington tube station or Holloway Road tube station and away from the residential areas behind the social club; and
  - n. Entrance to and exit from the premises will only be on Holloway Road.
8. The licensee shall advise, via their website, that public transport should be used to get to the venue highlighting the tube station and local bus routes and that taxis should drop off and collect outside the premises.
  9. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
  10. A direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number is to be made available to residents and businesses in the vicinity.
  11. The number of persons permitted in the premises at any one time (including staff) shall not exceed 160 persons.
  12. A Challenge 21 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.

#### **Conditions agreed with the Metropolitan Police**

13. The premises will have a detailed dispersal policy. This document will be agreed between the licensee, LBI and the police. The implementation must be adhered to at all times.
14. CCTV shall be installed, operated and maintained, at all times that the premises is open for licensable activities, so as to comply with the following criteria:
  - a. The licensee will ensure that the system is checked every two weeks to ensure that the system is working properly and that the date and time are correct. A record of these checks, showing the date and name of the person checking, shall be kept and made available to Police or authorised Council officers on request;
  - b. The Police must be informed if the system will not be operating for longer than one day of business for any reason;
  - c. One camera will show a close-up of the entrance to the premises, to capture a clear, full length image of anyone entering;
  - d. The system will provide full coverage of the interior of the premises and any exterior part of the premises accessible to the public;
  - e. The system shall record in real time and recordings will be date and time stamped;

- f. Recordings will be kept for a minimum of 31 days and downloaded footage will be provided free of charge to Police or authorised Council officers on request (subject to the Data Protection Act 1998) within 24 hours of any request; and
- g. At all times, there will be a person on the premises who can operate the system sufficiently to allow Police or authorised Council officers to view footage on request and to supply a copy of footage immediately to Police to assist with the immediate investigation of an offence.

### **Conditions of approval proposed by the Council's Noise Service**

- 15. Noise or vibration must not emanate from the premises so as to cause a nuisance to nearby properties.
- 16. The licensee shall appoint a noise consultant registered with the Institute of Acoustics or Association of Noise Consultants to prepare a scheme of sound insulation and noise control measures, which shall include the installation of a noise limiting device, to prevent persons in the neighbourhood from being unreasonably disturbed by noise of music from the premises. The scheme shall be submitted for approval by the Council, and the approved scheme fully implemented to the satisfaction of the Council with a calibration certificate that certifies that agreed maximum levels of sound will not be exceeded. The licensee shall then be notified in writing accordingly, prior to the premises being used for regulated entertainment.
- 17. All amplified voices and music played within the premises shall be subject to the control of an entertainment noise control system. All pre-recorded music played through the in-house music system shall be controlled by an automatic electronic noise limiting device which restricts the sound system output to below agreed pre-set threshold levels. All music from DJs or live performers utilising their own amplification equipment, shall be controlled by a continual music noise level monitoring device which cuts the power supply to the sound system if an agreed pre-set threshold is exceeded.
- 18. The entertainment noise control system shall be monitored, checked and calibrated as necessary, so that the levels approved by the Council, are not exceeded. In the event of any changes to the distribution of sound, a new calibration certificate shall be produced and sent to the Licensing Team
- 19. The controls for the entertainment noise control system shall be located in a secure, lockable cupboard or similar location. The entertainment noise control system is to be independent of control by persons other than the licensee. Access to the entertainment noise control system is to be restricted to the Licensee or a designated manager.
- 20. Doors and windows to the premises will be kept closed, so far as practicable, at all times when noise generating entertainment is taking place i.e. live and recorded music.
- 21. Bottling out from the premises is prohibited between 23:00 hours and 07:00 hours.
- 22. There shall be no collections of refuse or deliveries of consumables between the hours of 23:00 – 07:00.
- 23. In the event of a noise complaint substantiated by an authorised officer, the licensee shall take appropriate measures in order to prevent any recurrence Noise and/or Odour from any flue used for the dispersal of cooking smells serving the building shall not cause nuisance to the occupants of any properties in the vicinity.
- 24. Exterior lighting shall be directed away from residential properties.
- 25. In the event of a noise complaint in relation to amplified sound that is substantiated by authorised officers, the licensee shall reduce all levels of amplified sound until such works are carried out to contain sound and re-assess sound levels at the premises to the satisfaction of the Pollution Team.
- 26. A dispersal policy shall be devised and included in a Noise Management Plan that shall be sent to the Licensing Team. The Noise Management Plan should be reviewed every 12 months and any revisions should be sent to the Licensing Team.

27. After 22:00, any external smoking area shall be supervised by staff.
28. After 22:00 the occupancy of the rear yard shall be limited to a maximum of 10 people for smoking purposes.
29. In the event of a substantiated noise complaint in relation to customer noise from the rear yard area, the yard shall be taken out of use after 22:00.

